



“As a business owner, you don’t have time to waste on technical and operational issues. That’s where we *shine!* Call us and put an end to your IT problems finally and forever!”

- Rick Johnston,  
Information Mgmt. Systems

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“Dictionary is the only place that success comes before work.”

~Vince Lombardi

# Technology Times

*“Insider Tips To Make Your Business Run Faster, Easier, And More Profitably”*

## Hope Is A SCARY Strategy When It Comes To Your Company’s Data!

Last night I startled out of bed in a cold sweat, heart racing, with fear racing through my mind...and you were the reason for my panic! Was I having a nightmare? Was I just watching too many episodes of “Ghost Hunters?” Maybe taking the Halloween spirit too far? No– it simply occurred to me that you might not know the importance of having a solid backup and disaster recovery plan in place!



And if your server data was erased, corrupted or destroyed because of a hardware malfunction, system crash, fire, flood or some other random, unforeseen disaster, you might not be able to be back up and running again FAST!

### The Thought Of That Happening Scared Me Half To Death!

**And quite honestly, it should scare you too!** Just imagine what would happen if your server went down and you...

- Lost all accounting documentation and history...
- Lost all the work files you’ve spent YEARS developing...
- Lost the work files and documentation you desperately need to service your customers...
- Lost all the e-mails you’ve had saved and couldn’t access your inbox...

Can you even put a price tag on it? Probably not – yet so many business owners aren’t 100% certain that they could be back up and running after a disaster and are purely hoping that their current tape drive or backup is working and storing a usable copy of their data.

That’s why I desperately urge you to contact us today to schedule your **FREE Data Security and Backup Audit – a \$300 value.** Here’s what you need to do:

1. Call our office at 701-364-2718 and mention this letter.
2. Go to our web site: [www.imsnetworking.com/contact-us.html](http://www.imsnetworking.com/contact-us.html)

**Hurry, offer ends October 31, 2011.**

Want to Lock-in your IT Costs for the Next **THREE** Years? Sign up for IMS Total Care Services **TODAY!**

## Shiny New Gadget Of The Month: Bedphones



Just like when you were a baby, you just can seem to drift off to sleep without a lullaby. While your lullaby preferences may have changed from songs like “Rock-a-bye-baby” or “Hush Little Baby” to tunes by U2 or perhaps the latest *Idol* winner, the need for soothing still exists. And most likely you have been forced to go to sleep with standard headphones that cause a bit of discomfort.

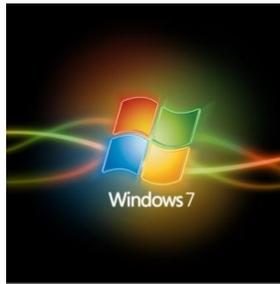
Well not anymore!

Bedphones have cushy pads and ear-hook style buds that are extremely thin and held in place by a length of moldable memory wire.

They also come with an app available on the Android platform that can shut off the music automatically when you fall asleep. There’s also the ability to set a timer which gradually counts down music volume as the timer runs down.

Soothing music and comfort all in one! Get your Bedphones for about \$30. Learn more at: [store-4cf2b.mybigcommerce.com/](http://store-4cf2b.mybigcommerce.com/)

## Windows 7 and 2008 R2: Does It Matter?



With Microsoft's move to transition users to the newer Windows 7 and Windows 2008 R2 platforms through XP support discontinuation announcements, it may be high time to start thinking of an upgrade – and how you can execute it efficiently and cost effectively.

One of the standard expectations when using technology is the inevitable need to change and upgrade. Technology moves forward on the principle that things that already seem great can be made even better – and more often than not, the improvements are worth the change.

This principle applies to the operating system and SMB platform you may be using now. While it may have served you well so far (after all, if it ain't broke, why fix it, right?), that doesn't mean that things can't get any better – and in a measureable way that improves your productivity. With systems like Windows 7 (which isn't exactly 'new', since it's been around for a good while) and Windows 2008 R2 gaining ground in the market and proving their worth, it may be time to start thinking about moving up and upgrading your current software.

Here are some thoughts to start the ball rolling: studies and tests have shown that Windows 7 and 2008 R2 outperform their predecessors in almost every conceivable situation. And considering Microsoft's recent announcement that they will discontinue support for Windows XP by 2014, the possibility of needing to upgrade becomes more pressing. Like it or not, you will eventually get left behind as technology marches on.

Of course, we realize that it's not as simple as waving a magic upgrade wand and that's that. It's important to understand the way you do business in order to accurately assess how an upgrade will affect your operations. So please contact us and we'll be happy to sit down with you and find ways to implement an upgrade in the most efficient and cost-effective manner possible.

*By: Editor. This entry was posted in General Articles A and tagged 2011Oct15A, Windows 2008 R2, Windows 7. Bookmark with permalink. To see more informational articles please go to [www.techadvisory.org](http://www.techadvisory.org)*

*The Lighter Side...*

## What Would You Do?

### A Real-Life Interview Question

You are driving along in your car on a crazy, stormy night. You pass a bus stop and see three people waiting for a bus:

- 1) An old lady who looks like she is about to die.
- 2) An old friend who once saved your life.
- 3) The perfect man or woman you have been dreaming about.

Which would you choose to offer a ride?

Think carefully, this is quite a moral dilemma...

You could offer the old lady a ride because she looks pretty pitiful so you probably *\*should\** save her first.

You might want to take your old friend, after all he did save your life once.

But you must consider that you may never see the love of your life again so this may be your only opportunity.

This scenario has been used as an interview question by employers. In one experience, out of the 200 applicants, the one who was hired answered as follows:

"I would give the car keys to my old friend and have him take the old lady to the hospital. Then I would stay behind and wait for the bus with the woman of my dreams."

This is just a reminder that there are always several solutions in solving your problems. Sometimes you just have to be creative!

# The Columbo Effect

The recent passing of Peter Falk brings to mind one of the most useful techniques in negotiation. It's called "The Columbo Effect."

As a homicide detective in Los Angeles, Lt. Columbo wore a raggedy trench coat, drove a beat-up Peugeot, told corny and heartwarming stories about his wife and dog, and had the habit of forgetting to ask a key question in every interview and interrogation.

In short, he put the other person at ease because they felt superior to Columbo. "How could this bumbling, scatterbrained misfit outwit me?" they all mused.

For the negotiator, whether you're trying to win a million-dollar contract or simply make a sale, it's advantageous to appear a "little less okay" than your respected opponent. It makes them feel comfortable and maybe even a bit smug.

## Then you've got them right where you want them.

This is not to say that you should be unprofessional. Leveraging The Columbo Effect simply means not being afraid of being less than perfect. Do you enjoy being around perfect people? No one does. If you show the other person that you're imperfect, they will be more apt to make mistakes. Think of Columbo. He always got his man or woman—and that's because they usually said too much, assuming he was inept, and then dropped clues right in his lap.

How do you act "less okay" than your opponent in a negotiation? Struggle a bit with your answer. Ask to borrow a pen and paper to take notes. Forget your business cards for the first meeting. Drop your glasses mid-discussion.

The tougher the negotiation, the more critical it is to understand that if someone in the room has to be not-okay, it will be you and not your adversary. When your adversary feels not-okay, the barriers go up much faster than you can break them down. But not-okay-ness on your part, or The Columbo Effect, breaks down barriers like magic.

If you have any doubts about the wisdom of this advice, it couldn't be easier to check out. The next time you find yourself in a situation in which your adversary is maybe just a little standoffish or doubtful, try being a little less okay than they are. Pretend your pen has run out of ink, or search your pocket for some paper and ask to borrow a slip of theirs. You will notice an immediate, beneficial difference in the atmosphere of this negotiation.

### Guest article provided by:

Jim Camp is the world's number 1 negotiation coach and expert. His best-selling books are printed in 14 languages and required reading all over the world in the most prestigious business school and universities. His new Camp Negotiation Institute delivers his "Start With No" credentialed courses for Team Members, Team Leaders, and Camp Chief Negotiation Officer/Coach.

<http://startwithno.com>



## Protect Your Kids Online For Under \$30

Nearly 90% of 8-16 year olds have seen inappropriate images online. Most of them stumble upon it as a result of conducting research for their homework. With frightening numbers of pornography, child predators, and other harmful online risks, protecting your children's online activity is a MUST.

With the following 4 features, Net Nanny Parental Controls software by ContentWatch (\$29 at [www.hermanstreet.com](http://www.hermanstreet.com)) helps you do just that.

### 1. Blocks "Mature" Games.

The software scans the online game for its ESRB ratings (like movie ratings, but for computer games). If the game isn't kid-friendly, the computer blocks it.

### 2. Filters Facebook.

Net Nanny can provide parents with a report on who their kids' "friends" are, what pictures and videos they are looking at, and their Facebook Instant Message conversations.

**3. Prevents Proxy Sites From Working.** Content filters work by making a "blacklist" of sites that it won't allow. If you tried to type in a blacklisted website address, you wouldn't get very far. But there's a sneaky way around this called a "Proxy Server."

Proxy Server web addresses are usually content neutral, so users can go there without flagging the blacklist system. Once in, your child can navigate to their original blacklisted site. Net Nanny prevents this by blocking both proxy server entries and the inappropriate website itself.

### 4. Keeps Parents Informed.

Whenever your child is trying to gain access to something you have blocked, Net Nanny sends an e-mail notification to the parents.

# 7 Tips For Creating A Secure Password

You've got one for every site and every application you use--e-mail, online banking, social media sites, and your CRM system, just to name a few. With so many password protected sites to keep track of, the inclination is to always use the same password for every site or to make it so easy you can't possibly forget it (like using Password123). Unfortunately, this compromises all of your data and makes it easy for cyber-attackers to steal sensitive, confidential information.



Studies have shown that password security is still the weakest link in keeping data safe. There are some simple things you can remember when creating a password that can help protect your information.

### Here are 7 tips to consider:

1. Use special characters and numbers.
2. Mix up upper case and lower case letters.
3. Make sure your password is a minimum of 10 characters.
4. Be sure it's not something that can be guessed easily (zip code, phone number, birthdate, your name).
5. Randomly replace letters with numbers, e.g. shake becomes \$h@ke
6. Pick a sentence or phrase, and reduce it to first letters of each word only, e.g. "A Golden Key Can Open Any Door" becomes AGKCOAD.
7. Reverse the spelling of a word, e.g. partnership becomes pihsrentrap.

Not all cyber-attacks can be avoided, but don't make it too easy for them. Be proactive and update all of your passwords so they meet the above criteria.



## Looking to Update Your Office Computers?

Right now IMS is offering buy 4 HP 8200 (SFF & CMT) Refurbished computers get 1 HP Refurbished computer absolutely free!

Also, if you are one of the first 5 callers we will give you extra 20% off discount on new monitors as well!

For more information contact us by email at [info@imsnetworking.com](mailto:info@imsnetworking.com) or call the office at 701-364-2718.

**Hurry this offer is only good until October 31, 2011!**